

# Exhibit ‘F’



# Your Spectrum service appointment has been confirmed



Charter Comm...  
to JOYA

Sep 21, 2018



[Review your order and appointment details.](#)

Time Warner Cable is now Spectrum

## Help is on the way.

Your service appointment has been scheduled and we'll be there soon.

Please take a moment to review your appointment details below. You may need your account information in the future, so save or print this email.

Melody Cantu

**Account Number:**

**Work Order Number:**

0001

**Appointment Date:**

Friday, September 21, 2018

**Technician Arrival Time:**

2:00 PM-3:00 PM

## How we'll contact you

Evening before appointment:

**Text message to: 210-**

1 Hour before appointment start time\*:

**Text message to: 210-**

When your technician is on the way:

**Text message to: 210-**

We will be contacting you at the times shown, using the preferred method of contact you've chosen.

\*Please be sure someone is available respond to our contact on the day of your appointment. You will be asked to confirm your availability.

You can change your preferred methods of contact using any of the options listed in the "Need to make changes?" section below.





# Your Spectrum service appointment has been confirmed



Inbox



Charter Comm... Aug 10, 2018  
to JOY, ✓



Review [your order](#) and appointment details.

Time Warner Cable is now Spectrum

## Help is on the way.

Your service appointment has been scheduled and we'll be there soon.

Please take a moment to review [your](#) appointment details below. You may need [your](#) account information in the future, so save or print this email.

Melody Cantu

**Account Number:**  
{ 6364

**Work Order Number:**  
!0001

**Appointment Date:**  
Sunday, August 12, 2018

**Technician Arrival Time:**  
4:00 PM-5:00 PM

## How we'll contact you

We will be contacting you at the times shown, using the preferred method of contact you've chosen.

\*Please be sure someone is available respond to our contact on the day of [your](#) appointment. You will be asked to confirm [your](#) availability.

You can change [your](#) preferred methods of contact using any of the options listed in the "Need to make changes?" section below.



Inbox



Charter Comm... Jun 23, 2018



to JOY/

Review [your order](#) and appointment details.

Time Warner Cable is now Spectrum

## Help is on the way.

Your service appointment has been scheduled and we'll be there soon.

Please take a moment to review [your](#) appointment details below. You may need [your](#) account information in the future, so save or print this email.

Melody Cantu

**Account Number:**

.....6364

**Work Order Number:**

.....0001

**Appointment Date:**

Saturday, June 23, 2018

**Technician Arrival Time:**

3:00 PM-4:00 PM

## How we'll contact you

We will be contacting you at the times shown, using the preferred method of contact you've chosen.

\*Please be sure someone is available respond to our contact on the day of [your](#) appointment. You will be asked to confirm [your](#) availability.

You can change [your](#) preferred methods of contact using any of the options listed in the "Need to make changes?" section below.

**Need to make changes?**

Simply register at [twc.com/account](http://twc.com/account) to manage [your](#) appointment online or [contact us](#) via phone or chat.

**Take control of [your](#) account with the My TWC® app.**

Download the FREE My TWC app® for service alerts, account information, pay [your](#) bill and more.

12:24

Change of service

Confirmation Inbox



Spectrum Aug 16, 2018

to JOY/ [redacted] v

To view this email as a web page, go [here](#)

Spectrum

## Change of Service Confirmation

Dear MELODY CANTU,

Thank you for your recent Spectrum order.

Per your request your services have been updated. Please review the information below for expected changes to your billing. For detailed information of the changes to your recurring monthly charges, one time charges, and prorated billing due to the service change, please review your next statement.

If you have questions about your order call us at (800) 892-4357.

**Account Information**

Account Number: 6364

Order Number: 1042

**Service Address****Services:** TV, Internet, Voice

## Summary of Your Charges

**NEW MONTHLY GRAND TOTAL**

Monthly Charges	\$158.95
Estimated taxes, fees and charges	\$26.48
<b>Grand Total</b>	<b>\$185.43</b>

**\*NOTE:** The Grand Total above is an estimate of your new monthly charges, including your taxes and fees. Please see your statement for details concerning your services, monthly charges, one time charges and prorate, and important messages concerning your Spectrum account.

Thank you for choosing Spectrum,

Spectrum Support Team

Please do not reply to this message. Replies to this message are routed to an unmonitored mailbox. If we can be of further assistance, please visit [Spectrum Support](#)

This email was sent to: [JOY/ \[redacted\]](#)

MCantuProd00196

©2018 Charter Communications. All rights reserved | [Privacy Policy](#)

This message was sent by Charter Communications



# Your Spectrum service appointment has been confirmed



**Charter Comm...**  
to JOY, ✓

Oct 12, 2018



[Review your order and appointment details.](#)

Time Warner Cable is now Spectrum

## Help is on the way.

Your service appointment has been scheduled and we'll be there soon.

Please take a moment to review your appointment details below. You may need your account information in the future, so save or print this email.

Melody Cantu

### Account Number:

6364

### Work Order Number:

0001

### Appointment Date:

Friday, October 12, 2018

### Technician Arrival Time:

4:00 PM-5:00 PM

## How we'll contact you

Evening before appointment:

**Text message to: 210-**

1 Hour before appointment start time\*:

**Text message to: 210-**

When your technician is on the way:

**Phone call to: 210-**

We will be contacting you at the times shown, using the preferred method of contact you've chosen.

\*Please be sure someone is available respond to our contact on the day of your appointment. You will be asked to confirm your availability.

You can change your preferred methods of contact using any of the options listed in the "Need to make changes?" section below.

Done

9 of 97







# Your Spectrum service appointment has been confirmed



Charter Comm...  
to JOY, [redacted] ✓

Nov 15, 2018



[Review your order and appointment details.](#)

Time Warner Cable is now Spectrum

## Help is on the way.

Your service appointment has been scheduled and we'll be there soon.

Please take a moment to review your appointment details below. You may need your account information in the future, so save or print this email.

Melody Cantu

1  
3

**Account Number:**  
6364

**Work Order Number:**  
'0001

**Appointment Date:**  
Thursday, November 15, 2018

**Technician Arrival Time:**  
12:00 PM-1:00 PM

## How we'll contact you

1 Hour before appointment start time\*:

**Phone call to: 210-**

When your technician is on the way:

**Phone call to: 210-**

We will be contacting you at the times shown, using the preferred method of contact you've chosen.

\*Please be sure someone is available respond to our contact on the day of your appointment. You will be asked to confirm your availability.

You can change your preferred methods of contact using any of the options listed in the "Need to make changes?" section below.



























